eBill in three easy steps

How to set up your online banking system to use eBill

1 Requesting a user number
Select «eBill» in your e-banking and register in just a few clicks to receive your invoices electronically in the future. You will receive your participation number immediately afterwards.

2 Registering for eBill
Click on «eBill» in your online banking, then on «Invoice issuer», and then select «CONCORDIA Healthcare insurance» and/or «CONCORDIA prevention» from the list. Enter your insurance or policy number on the registration form.

3 Paying by eBill
You will then shortly begin to receive CONCORDIA invoices in electronic form via your online banking system. You can execute the payment in the menu «eBill».

If you have any problems setting up eBill, please contact your bank or visit concordia.li/ebill and ebill.ch. Your CONCORDIA customer centre will be happy to answer any further questions you may have.

By the way: There are other useful tools that make everyday tasks in relation with insurance easier and reduce administrative expenses. **Once your contract comes into effect, you can, for example, register for myCONCORDIA and benefit from the advantages of our digital customer portal.**

Here's how it works:

1. Register at my.concordia.ch/registration.
   You will need your insurance number, e-mail address and mobile number.

2. If we need powers of attorney for other persons of full age on your premium invoice, we will send you a corresponding form. Please sign and return it to us.

3. For security reasons, you will receive your personal initial password by post.

4. Register – and you will have access to all your insurance data. Digitally, anytime and anywhere.

CONCORDIA
your health, our priority